

NAME

					Requested Start Date				
Primary Account Name				Drivers License/Identification/Passport #				Issuing State	
Date of Birth			Social Security #			Phone # ☐ Home ☐ Cell			
Service Address			Apt/Unit		City		State		Zip
County		Subdivision				Sq. Ft.		Lot	Block
Mailing Address					City			State	Zip
Email Address									
Employer Name					Work Phone #				
Joint Applicant Name					Drivers License/Identification/Passport #				Issuing State
Date of Birth			Social Security #			Phone # ☐ Home ☐ Cell			
Emergency Contact Person						Phone #			
Address					City			State	Zip
☐ Tenant		☐ Owner		Security Light		☐ Yes ☐ No			

The undersigned (the "Customer") applies to New Braunfels Utilities (NBU) for utility service at the specified service address and agrees that such service shall be supplied and used in accordance with NBU's service terms and conditions. The undersigned, being hereby informed that willful false statements and the like so made are punishable by fine, imprisonment, or both, and that such willful false statements may jeopardize the validity of the service agreement.

Primary Customer Signature					Date				
Joint Applicant Signature					Date				
New Braunfels Utilities Representative					Date				

In-Office Use Only

Account #		Occupant #		Customer #		Start Date		☐ Name Change Only		☐ Inside ☐ Outside		Service Order #	
Transfer Account #			Cycle		Route		Set		Perm		Temp		Drawing #
E W I S G R FH ST.LT.			☐ Cut In ☐ Cut Out		☐ Satisfactory Credit History ☐ Waived				☐ Guarantor ☐ Landlord		☐ Letter of Credit		

Total Deposit Required: \$					Administrative Fee: \$				
Deposit Payments at \$					Tampering Fee: \$				
DEPOSIT RECEIPT #:					Deposit Amount Received Today: \$				
QUICK CONNECT \$					Other: \$				
QUICK CONNECT RECEIPT #:					TOTAL AMOUNT PAID \$				

START DATE

Terms of Service

Utility service will be initiated from the date of the initial connection and will continue pursuant to the New Braunfels Utilities Service Conditions Policy until the customer gives proper notice, of at least one NBU business day of discontinuance.

Payments

Customer, Guarantor, and other responsible party, jointly and severally agree to pay for the class of service supplied according to the applicable NBU Rate Schedule and as required by NBU service terms and conditions. Service is subject to disconnection and additional fees, if not paid by the due date specified on the bill. New Braunfels Utilities may transfer final balances to an active account, if in its judgment it is prudent to do so.

Post-dated checks are not accepted. Payments made after the due date specified on the bill will result in a late penalty. Late penalty may adversely affect the Customer's NBU Satisfactory Credit History and deposit conditions.

All payment options are listed on the NBU website, nbutexas.com.

Use of Contact Information in Communications

New Braunfels Utilities may communicate with its Customers by all means of provided contact information, including but not limited to phone, text, email, etc. If a Customer has provided a mobile phone number for calls or texts, the Customer's standard text and data rates shall apply. NBU may utilize an automated dialing system to provide informational, educational, and/or emergent messages. By providing the contact information, the Customer consents to NBU's uses as described here. An NBU Customer may opt out of Customer notifications at their discretion by contacting NBU Customer Service.

Senior Citizen Payment Deferral

New Braunfels Utilities offers deferred payment of utility bills to any residential customer occupying a single-family residence who is 60 years of age or older. For more information please contact Customer Service 830.629.8400.

Notice of Right of Confidentiality

Pursuant of Chapter 182 of the Texas Utilities Code, an individual customer has the right to request that the individual's address, telephone number, and social security number contained in the Customer's account record be kept confidential. A request for confidentiality may be submitted in writing at any time to NBU. A customer may request confidentiality by completing the appropriate form available from NBU.